

DCX PROCESS EXCELLENCE

Process Documentation, Done for You



Did you know you can take advantage of our complimentary Process Documentation service during onboarding?

Just inform your **DCX Sales Rep** and the **DCX Process Excellence** team will handle the rest.

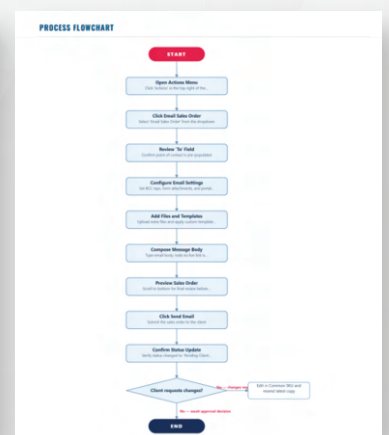
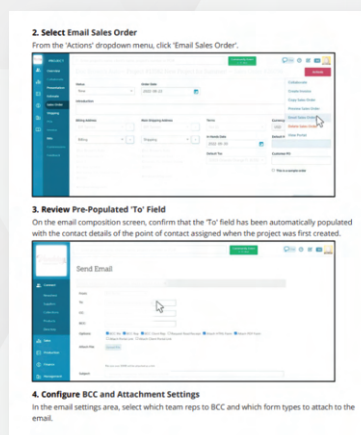
They'll map your workflows, document exactly how your operations run, and equip your DCX team member with the playbook they need from day 1!

WHAT THESE PROCESS DOCUMENTS LOOK LIKE

Our **Process Excellence** team helps take the guesswork out of onboarding by documenting how your business works, from everyday workflows to key processes and SOPs.

Before Day 1, you'll have a customized playbook that gives your new DCX team member a clear roadmap for success, so they can get up to speed faster with less reliance on your team.

WHAT YOU'LL RECEIVE





WE DO THE HEAVY LIFTING

You'll work with a dedicated Process Solutions Lead who will:

- ▶ Learn how your business operates
- ▶ Document your key workflows and SOPs
- ▶ Build your onboarding playbook
- ▶ Review documentation for accuracy
- ▶ Deliver everything before your DCX team member starts
- ▶ Keep you updated throughout the process

WHY OUR CLIENTS CHOOSE PROCESS DOCUMENTATION



FASTER RAMP-UP



LESS TIME TRAINING



FEWER ERRORS



ONE SOURCE OF TRUTH



READY TO SCALE

**READY TO MAKE ONBOARDING EVEN EASIER?
REACH OUT TO YOUR DCX SALES REP TO OPT IN**

